



ADELAIDE SHOWGROUND  
ADELAIDE'S LARGEST MULTIPURPOSE VENUE

# Internet Service

As standard, each event is provided with a WIFI service and a unique password. Exhibitors are to contact the Organiser to receive the relevant login details. Should the Organiser / Exhibitors have any specific internet requirements, the below service form can be completed and returned to the Event Planner. The Adelaide Showground provides an Internet feed that is a 50Mbps full duplex service, connections are provided via 100Mbps wired Ethernet or 802.11n WIFI.

Event Name: \_\_\_\_\_ Event Dates: \_\_\_\_\_

Stand Name: \_\_\_\_\_ Pavilion / Site No: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

## WIFI

WIFI is available in the following areas:

Goyder Pavilion  
Atrium  
Hamilton Boulevard

Jubilee Pavilion  
Wayville Pavilion  
Stirling Angus

Duncan Gallery  
Ridley Centre  
Royal Banquet Room

## WIFI Logins

Please complete all relevant spaces below with your preferred username and password (**all lowercase/no spaces**) for each additional connection required beyond your complimentary wifi:

Network	1	<u>Adelaide_Showground</u>	Access Code 1	_____
Network	2	<u>Adelaide_Showground</u>	Access Code 2	_____

## Ethernet

Exhibitors who require significant bandwidth as part of their stand are advised to order ethernet (hardwired connection). Ethernet is available in specific areas, please provide a site map and stand plan noting the location of the required cable.

		Cost (inc. GST)	Quantity
Ethernet	Cabled Internet Connection - per package	\$50	
		<b>Total Cost (inc. GST)</b>	<b>\$</b>

Rate valid until 30 June, subject to change without prior notice.

## Conditions of Installation

- Each connection will be available for testing one day prior to the event day.
- Supply can be made with one business day confirmation, however a 20% surcharge may apply with less than 5 days notification.
- Connection and supply of Ethernet/Wireless does not include computer, network interfaces, router or other necessary equipment.

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

**Please return this form to the Event Planner at least 3 weeks prior to bump in of the event.  
Forms received less than 5 full working days prior to the event will incur a 20% late charge.**

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# Internet Set Up Guide

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To connect to the wireless access points at the Adelaide Showground, please ensure your wireless device is enabled and working correctly. Once in a wireless hot spot area within the Adelaide Showground, use your wireless software to scan for available wireless networks. The Hotspot access points you are looking for will be – Adelaide Showground which you will need to 'connect' too. Your computer will be assigned an IP address via DHCP. You will then be required to authenticate on a portal system to gain Internet access, this is achieved by opening your web browser (Internet Explorer, Google Chrome, Firefox etc) and this will then take you to a log on page. Your log-in credentials are what you entered on your application form (i.e. Username and Password all in lower case)

## Troubleshooting Guide

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If there is no connectivity, please check the following before ringing the Event Coordinator/Event Operations Supervisor:

1. That you have entered the username and password correctly and it has been entered all as lower case.
2. That your Laptop/PC has wireless capabilities if you have chosen a wireless service. If your Laptop/PC does not have wireless capabilities you will need to contact the Event Coordinator to order an Ethernet (Cable).
3. Both the PC Ethernet adapter and the switch port have a link light.
4. That you have tried setting your Ethernet speed and duplex settings to "Auto"
5. When web browsing that no proxy server is selected for use.
6. Any Firewall software installed on your machine allows for the new allocated IP address to work.